

SIX SIGMA LEADERSHIP

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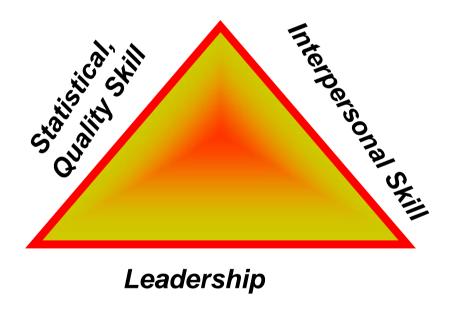


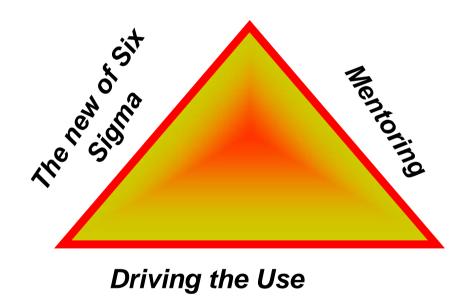
ORGANIZATION FOR SIX SIGMA

- Project Champions project selection and management, knowledge sharing
- Master Black Belts instructors, coaches, technical leaders
- Black Belts project team leaders and team members
- Green Belts project team members, temporary team members



A BLACK BELT HAS..., AND WILL...







BLACK BELT TRAINING









	Task	Time on Consulting/ Training	Mentoring	Related Projects
Green Belt	Utilize Statistical/Qual ity technique	2%~5%	Find one new green belt	2 / year
Black Belt	Lead use of technique and communic-ate new ones	5%~10%	Two green belts	4 / year
Master Black Belt	Consulting/Me ntoring/Trainin g	80~100%	Five Black Belts	10 / year

CORPORATE COMMITMENT





Motorola is committed to developing these leaders...

We provide these people with extensive training in statistical and interpersonal tools, skilled guidance and management support...

Once their development has achieved a level worthy of recognition, we even have a term for those exceptional individuals:

Six Sigma Black Belts

Chris Galvin





CORPORATE COMMITMENT (CONT'D)

Motto:

- Quality is our job
- Customer satisfaction is our duty
- Customer loyalty is our future





REFERENCES

- 1. https://www.youtube.com/watch?v=s2HCrhNVfak&feature=emb_rel_end
- 2. LACEY, ROBERT, Ford: The Men and The Machine, Boston, MA, Little Brown, 1986.