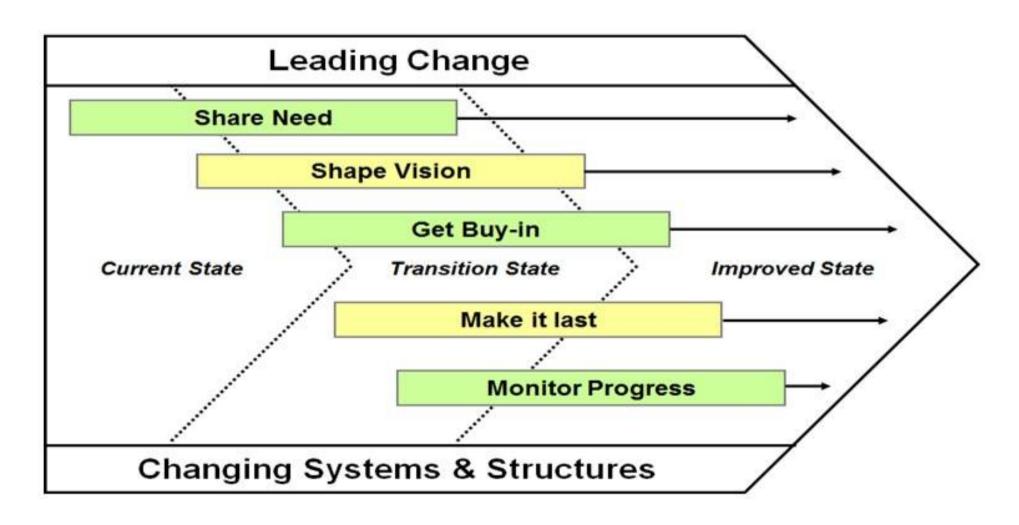


SIX SIGMA LEADERSHIP

K.M.Eazhil
Assistant Professor
Department of Mechanical Engineering
SNS College of Engineering
Coimbatore



Six Sigma Change Acceleration Process (CAP)





ARMI (Approver, Resource, Member, Interested Party)

ARMI model is a CAP tool used to assess each person's role in the project during various phases of the project. ARMI is an acronym of

- A Approval of team decisions
- **R** Resource of the team, one whose expertise/skills may be needed
- M Member of team, with the authorities and boundaries of the charter
- I Interested Party, one who will need to keep informed on direction and findings



Members	Role	Define	Measure	Analyze	Improve	Control
Name 1	Six Sigma Champion	А	А	А	А	A
Name 2	Six Sigma Champion	Α	А	А	А	А
Name 3	Six Sigma Deployment Leader	А	А	А	А	А
Name 4	Master Black Belt	А	А	А	А	А
Name 5	Process Manager	А	I	I	А	А
Name 6	Black Belt	R	R	R	R	R
Name 7	Deployment Leader	R	R	R	R	R
Name 8	Subject Matter Expert	М	М	R	R	R
Name 9	Trainer	М	М	R	М	R
Name 10	Trainer	М	М	R	М	R



The other two commonly used CAP tools to help you create a shared need in your Six Sigma organization are:

Critical Success Factors Stakeholder Analysis

Stakeholder Name	Strongly Against	Moderately Against	Neutral	Moderately Supportive	Strongly Supportive
Director			*		٧
Sr. Manager				N	
Master Black Belt					٧
Black Belt					٧
Team Member 1	3			×	
Team Member 2			Ý		
Team Member 3			```		V



REFERENCES

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- 2. LACEY, ROBERT, Ford: The Men and The Machine, Boston, MA, Little Brown, 1986.