



DEPARTMENT OF COMPUTER SCIENCE AND

# ENGINEERING

# **19GE107-PROFESSIONAL ETHICS AND HUMAN VALUES**

## HUMAN VALUES

#### **Benefits of Collective Bargaining.**

- a) Unions have created *healthy salaries* and *high standard of living* of employees.
- b) They give a *sense of participation* in company *decision making*.
- c) They are a good *balance to the power* of employers to fire employees at will.
- d) They provide an *effective grievance redressal* procedure for employee complaints.

### Harms Caused by Collective Bargaining.

- a) Unions are devastating the economy of a country, being a main source of inflation
- b) With unions, there is no congenial (friendly), cooperative decision making.
- c) Unions *does not promote* quality performance by making job *promotion and retention based on seniority*.
- d) They encourage unrest and strained relations between employees and employers.

#### 'Confidentiality or confidential information'

• Information considered desirable to be kept secret.

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- Any information that the employer or client would like to have kept secret in order to compete effectively against business rivals.
- This information includes *how business is run, its products, and suppliers,* which directly affects the ability of the company to
  compete in the market place
- *Helps* the competitor to *gain advantage* or catch up

#### Privileged information, Proprietary information and Patents.

- *Privileged information:* 
  - ⇒ 'Information available only on the *basis of special privilege*' such as granted to an employee working on a special assignment.

#### **o** *Proprietary information:*

- $\Rightarrow$  Information that a company *owns or is the proprietor of*.
- $\Rightarrow$  This is primarily used in *legal sense*.
- $\Rightarrow$  Also called *Trade Secret*. A trade secret can be virtually any type of information that has *not become public* and which an employer has *taken steps to keep secret*.
- O Patents:
  - $\Rightarrow$  *Differ* from trade secrets.
  - $\Rightarrow$  Legally protect specific products from being manufactured and sold by competitors without the express permission of the patent holder.
  - $\Rightarrow$  They have the *drawback of being public* and competitors may *easily work around them* by creating alternate designs.

#### **Obligation of Confidentiality**

1. Based on ordinary moral considerations:

- I. *Respect for autonomy*:
  - *Recognizing the legitimate control* over private information (individuals or corporations).
  - O This control is required to maintain their privacy and protect their self-interest.
- II. Respect for Promise:
  - Respecting promises in terms of *employment contracts* not to divulge certain information considered sensitive by the employer

### III. *Regard for public well being*:

- Only when there is a *confidence* that the physician *will not reveal* information, the patient will have the *trust to confide* in him.
- Similarly *only when companies maintain* some degree of *confidentiality* concerning their products, the benefits of *competitiveness* within a free market are *promoted*.
- 2. Based on Major Ethical Theories:

  - They acquire these rights as part of their responsibility to protect the interest of the organization.
  - OAll the *theories*, rights ethics, duty ethics and utilitarianism *justify this confidentiality* but in different ways.

#### Effect of Change of Job on Confidentiality

- Employees are *obliged* to protect confidential information regarding former employment, *after a change of job*.
- The *confidentiality trust* between employer and employee *continues beyond* the period of employment.
- But, the employee *cannot be forced not to seek* a change of job.
- O The employer's right to keep the trade secrets confidential by a former employee

should be accepted at the same time, the employee's right to seek career advancement cannot also be denied.

Conflict of Interest arises when two conditions are met:

- 1. The professional is in a relationship or a role that requires exercising good judgment on behalf of the interests of an employer or client and
- 2. The professional has some additional or side interest that could threaten good judgment in serving the interests of the employee or client. E.g. When an engineer is paid based on a percentage of the cost of the design and there is no incentive for him to cut costs- The distrust caused by this situation compromises the engineers' ability to cut costs and calls into question his judgement.

### 'An act of gift' and 'An act of bribe'

'A gift is a bribe if you can't eat, drink

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