



2 FORCES FOR CHANGE IN ORGANIZATION:

1. External Forces

2. Internal Forces





External Forces

- *Technological change*
- *Globalization*
- *Social & Political changes*
- *Workforce diversity*





Internal Forces

- *Changes in managerial personnel*
- *Declining effectiveness*
- *Changes in work climate*
- *Deficiencies in existing system*
- *Crisis*
- *Employee expectation*

