

## **Resistance to Change**

- Resistance to change is the reluctance of people to adapt to change.
- Employees can be overt or covert about their unwillingness to adapt to organizational changes.
- **▶** What are the top causes of resistance to change?
- Mistrust and lack of confidence
- Emotional responses
- Lack of training and help resources
- > Fear of failure
- ➤ Poor communication
- Unrealistic timelines
- Existing organization culture and norms





## What's the Difference in Individual Resistance and Organizational Resistance?



- ➤ **Individual resistance** occurs when employees resist change based on their unique perceptions, personalities, and needs.
- Things like job security, habit, and economic factors have a massive influence on individual resistance.
- > Organizational resistance is an organization's tendency to resist change and want to maintain the status quo.
- Companies that suffer from organizational resistance become inflexible and cannot adapt to environmental or internal demands for change.
- Some signs of organizational resistance include internal power struggles, poor decision-making processes, unconfident leadership, and bureaucratic <u>organizational</u> structures.



## 7 Tips to Overcome Resistance to Change

- Show value through education and training.
- Collect employee input prior to change
- ➤ Come to an agreement with your employees
- ➤ Include employees in the change management plan
- Support your employees during organizational transformation
- ➤ Communicate clearly and frequently
- ➤ Measure the performance of your organizational change

