



# SNS COLLEGE OF ENGINEERING

Kurumbapalayam (Po), Coimbatore – 641 107

**An Autonomous Institution**

Accredited by NAAC – UGC with 'A' Grade

Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai

## DEPARTMENT OF COMPUTER SCIENCE AND TECHNOLOGY

COURSE NAME : 19OE114 –TOTAL QUALITY MANAGEMENT

III YEAR / VI SEMESTER

### Unit 4 - TQM TOOLS & TECHNIQUESII

### TAGUCHI LOSS FUNCTION

# INTRODUCTION



- Taguchi Methods is a statistical methods developed largely by GENICHI TAGUCHI to improve quality of manufactured goods.
- The philosophy of off-line quality control.
- Innovations in the design of experiments.

## Taguchi Loss Function Definition

- Taguchi defines Quality as “the loss imparted by the product to society from the time the product is shipped.”
- LOSS = Cost to operate, Failure to function, maintenance and repair cost, customer dissatisfaction, poor design, injury to health, accidents etc.
- Product to be produced “being within specification”





## Taguchi's Vs Traditional Approach

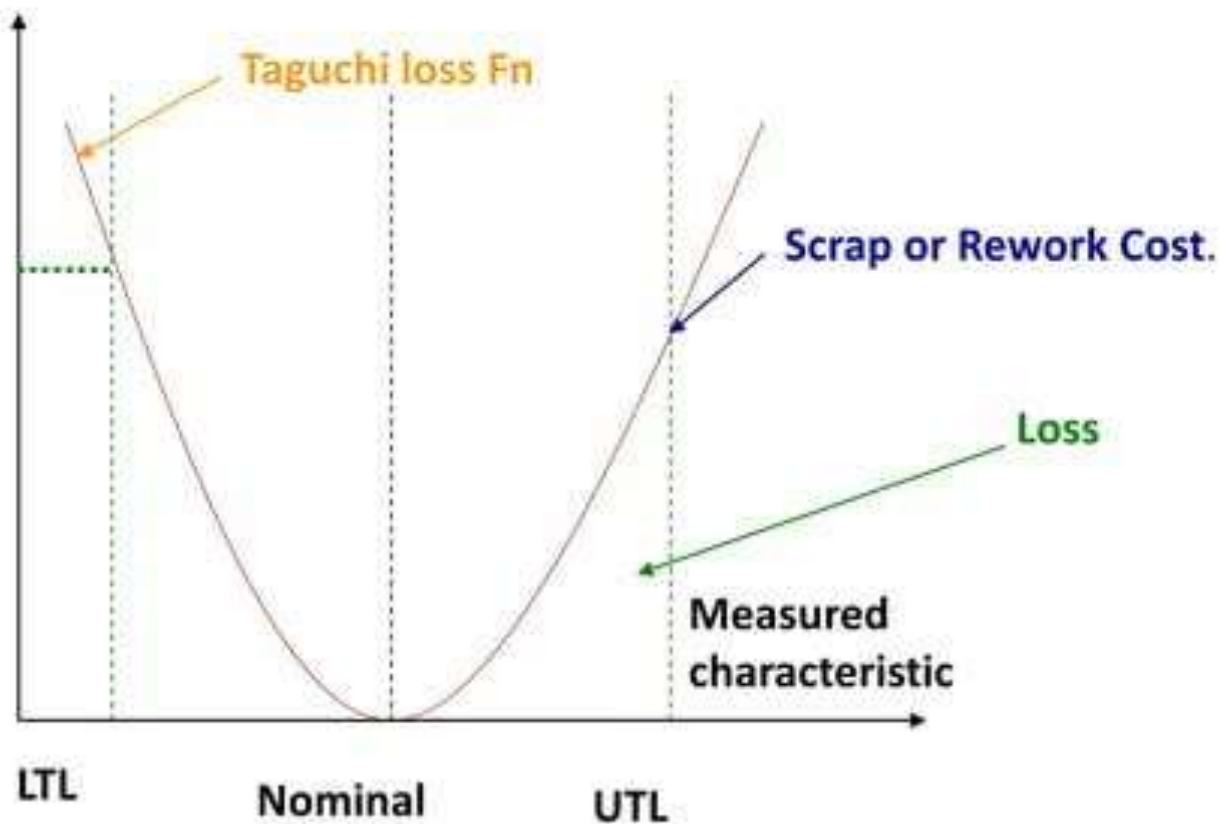
<u>Taguchi's</u>	Traditional
<b>When a product moves from its Target will cause the loss even if the product lies or not within Limits</b>	<b>There is Good or Bad Products only as per Limits</b>

## Taguchi's Quadratic Quality Loss Function

- Quality Loss Occurs when a product's deviates from target or nominal value.
- Deviation Grows, then Loss increases.
- Taguchi's U-shaped loss Function Curve.



# Taguchi's U-shaped loss Function Curve.



## Formula to find Taguchi's Loss Fn

Taguchi uses Quadratic Equation to determine loss Curve

- $L(x) = k(x-N)^2$

Where  $L(x)$  = Loss Function,

$k = C/d^2$  = Constant of proportionality, where  $C$  – Loss associated with sp limit

$d$  - Deviation of specification from target value

$x$  = Quality Features of selected product,

$N$  = Nominal Value of the product and

$(x-N)$  = Tolerance



## Problem



- A part dimension on a power tool is specified as  $32.25 \pm 0.25$ . Company records show  $\pm 0.25$  exceeded & 75% of the returned for replacement. Cost of replacement is Rs.12,500. Determine **k** & QLF.

Solution : Expected Cost of repair

$$C = 0.75(12500) = \text{Rs } 9,375$$

$$k = C/d^2 = 9375/ (.25)^2 = \text{Rs } 1,50,000$$

$$\text{QLF} = L(x) = 1,50,000(x-N)$$



- **$L(x) = 4000(x-N)^2$**

If  $N = 200$  mm, determine the value of loss function for tolerances of

(a)  $\pm 0.25$  mm

(b)  $\pm 0.20$  mm

- For a tolerance of  $\pm 0.25$  mm. The value of the loss function is

**$$L(x) = 4000(0.25)^2 = \text{Rs. } 250$$**

- For a tolerance of  $\pm 0.20$  mm. The value of the loss function is

**$$L(x) = 4000(0.20)^2 = \text{Rs. } 160$$**

- $L(x) = 7500(x-N)^2$

$$C = \text{Rs. } 400$$

Find the tolerance

- $K = C/d^2$

$$7500 = 400/d^2$$

$$d^2 = 400/7500$$

$$= .053$$

$$d = \sqrt{.053} = \pm 0.23 \text{ mm}$$



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